

CHAPTER 10:

HEALTH

CVAMC MY HEALTHEVET WEBSITE AND PROGRAM

1400 Black Horse Hill Road

Coatesville, PA 19320

www.myhealth.va.gov

Or call: 610-384-7711 ext 3821 for more information

Beth Defeo, RN: Care Coordinator - Home Telehealth Program and POC My HealtheVet

This program is for:

The mission of My HealtheVet is to improve health care for all Veterans by providing one-stop online access to tools to help Veterans better manage their health, make informed health decisions, and store important health and military history information. With My HealtheVet, America's Veterans can access trusted, secure, and informed health and benefits information at their convenience. My HealtheVet is the gateway to web-based tools that empower Veterans to become better partners in their health care.

Available services:

Current features include:

- Refilling VA prescriptions online and storage of complete personal medication information*
- Access to information on VA benefits, services, and forms
- Access to health information libraries and resource centers
- Personal health journals and vital sign tracking and graphing
- Recording personal health and military health history
- Access to wellness reminders generated by your VA medical record

Coming soon:

- Access to viewing VA lab results*
- Access to viewing VA appointments*
- Ability to send secure messages to your health care providers*

*These tools are only available to those Veterans/caregivers that complete the "In Person Authentication" requirement for My HealtheVet. For more information on "In Person Authentication" please look on the home page of the My HealtheVet website or call the My HealtheVet office at 610-384-7711 ext 3821.

Who is eligible?

Any Veteran or their caregivers/family members can register for an account on My HealtheVet. VA employees and their families can also register for an account on the website. Any Veteran who has an account with My HealtheVet is encouraged to complete the "In Person Authentication" process to access ALL the tools that are available on the website.

Refer to this program by:

No referral is needed.

Please note:

Those caregivers/family members who are POA for Veterans can also register the Veteran on the website and can complete the In Person Authentication process for the Veteran as long as the POA documentation is recorded in the Veteran's VA medical record.

*Source: Information on Home Telehealth Program and POC My HealtheVet via Care Coordinator Beth Defeo, RN; verified 6/2010

CVAMC HOME TELEHEALTH PROGRAM

1400 Black Horse Hill Road

Coatesville, PA 19320

Or call: 610-384-7711 ext 3821 for more information

Beth Defeo, RN

Dawn Ruth, RN

Michael Selby, RN

This program is for:

The goal of the Home Telehealth program is to help Veterans and their providers better manage difficult health problems and to avoid complications that might lead to emergency room visits, hospitalizations, or permanent long-term care placement. The program is geared toward Veterans with chronic diseases that require close monitoring and may have life threatening complications such as congestive heart failure, diabetes, chronic lung disease or high blood pressure. We also monitor mental health conditions such as depression, PTSD, and Bipolar disorders. The program may also be used for monitoring of acute conditions for short periods of time or for Veterans at risk for developing a disease and have a need for additional education, monitoring, and reinforcement.

Program information:

Key components of the home telehealth program are:

- An RN care coordinator
- Monitoring equipment that transmits data over simple phone lines
- The Veteran's primary care team
- Additional equipment that may be needed depending on the Veteran's condition include:
 - o Blood pressure cuff
 - o Scale
 - o Oxygen monitor
 - o Blood sugar meter

We currently provide monitoring for the following conditions:

- Diabetes
- High blood pressure
- Congestive Heart Failure
- Chronic Lung Disease
- Depression
- PTSD
- Bipolar disorder
- Coming soon:
 - o TeleMOVE – a VA weight management program provided through the telehealth device. Education and feedback regarding your weight loss goals is provided through interactions with the home telehealth device and your care coordinator.

What would I be doing when enrolled in this program?

- You would answer health surveys provided by the home telehealth device and enter vital sign data daily or on a schedule determined by you, your care coordinator and your primary care team.
- The time of day that you decide to complete the surveys and enter your vital sign data is flexible and can be adjusted to fit your personal schedule.
- Your care coordinator reviews your data daily.
- You might receive phone calls from your care coordinator to clarify and discuss the information you entered into your home telehealth device

Who is eligible?

You must meet the following criteria to be considered for admission to the home telehealth program

- Any Veteran who has one or more of the conditions listed above
- You must have a primary care or mental health provider at the VA providing your telehealth services
- You must have a land line telephone for connection of the telehealth monitoring device

Refer to this program by:

Talk to your provider about referral to the home telehealth program.

*Source: Information on Home Telehealth Program and POC My HealtheVet via Care Coordinator Beth Defeo, RN; verified 6/2010

CVAMC INFECTIOUS DISEASE SPECIALTY CLINIC

Infectious Disease Specialty Clinic

1400 Black Horse Hill Road

Coatesville, PA 19320

610-384-7711 ext. 3356

Eric.Egert@va.gov

Eric Egert PA-C, HIV/HCV Coordinator

This program is for:

Veterans

Available services:

Treatment for various infectious diseases, including HIV & Hepatitis.

Who is eligible?

Veterans who are referred by their primary care provider

Refer to this program by:

Talking to your primary care provider

Please note:

If you are a Veteran and want to be HIV tested just ask your primary care provider.

*Source: Infectious Disease Specialty Clinic Info via Eric Egert PA-C HIV/HCV Coordinator; 6/2010

COMMUNITY RESOURCE

Project ONE

Johanna Crocetto, Program Director

Coatesville Center for Community Health

1001 E. Lincoln Highway

Coatesville, PA 19320

610-466-0603

Email: jcrocetto@familyservice.us

Project ONE is a program initiated to identify and provide services to the people living with HIV/AIDS in Chester County. The goal of Project ONE is to reach out to those individuals who presently feel isolated from support systems, and offer them the opportunity of financial, emotional, and physical resources. The mission of Project ONE is to provide a safe, confidential, warm, and nurturing environment for those facing the challenges of HIV/AIDS in the county. Their services include case management, counseling, support groups, and preventive education. Project ONE services are available in both English and Spanish.

*Project ONE info verified via Program Director Johanna Crocetto, 6/2010

MOVE



WHAT IS MOVE?

Managing Overweight Veterans Everywhere. MOVE! Is a national VA program designed to help Veterans lose weight, keep it off, and improve their health.

Program Features

- Emphasis on health and wellness through nutrition, physical activity, and behavior change
- Lifetime and lifestyle focus
- Patient centered
- Individual tailoring to meet your needs
- Activities such as guest speakers and supermarket tours
- Regular follow-up and support

The Move! Program is divided into different levels to meet your individual needs.

Level 1:

- You complete a questionnaire that will help design a plan to help you lose weight.
- You will receive a tailored set of handouts just for you.
- You will meet with the primary care dietician to set goals that promote weight loss.
- You are encouraged to follow up with your VA healthcare team regularly to track your progress and help you to continue to meet your goals.

Level 2:

- Everything in Level 1 plus...
- You can participate in group sessions on nutrition, physical activity, and tips for behavior/lifestyle change.
- You may have one-on-one time with a VA healthcare team member such as a dietitian, physical activity specialist, or behavioral health expert.

Veterans have shouldered the extra burden of honor, duty and sacrifice, but they do not have to carry the burden of extra weight for you and your loved ones, Make a Move! to manage your weight.

Contact Your Primary Care Provider
VA Medical Center
Coatesville, PA

For more information,
MOVE team member in primary care
(610) 384-7711 x 6207
visit: www.move.va.gov

*Source: Move Program Info via E. Palla; 6/2010

CVAMC PHARMACY

Services Offered: Telephone Refill Line

Please Note:

- All telephone prescription refill requests will be mailed.
- Only touch tone phones will work with this system.
- You will need your prescription number to complete this transaction. This number is located either in the upper left corner on the label, third line down from the top, or on the upper right hand corner in bold face print.
- If you do not have a touch tone phone, please sign and mail your refill slip to:

Pharmacy Service (119)
Coatesville, VAMC,
1400 Black Horse Hill Road,
Coatesville, PA 19320-2096

To reorder you prescription by telephone please follow these steps:

1. Dial **(610) 380-4357, 1-800-290-6172 (Option 3)** if out of the calling area. The first message you will hear is: **"Please enter your Social Security Number (SSN)."**
2. The first menu will offer the following:
 - *"Appointment information"* **press 1**
 - *"Pharmacy Prescriptions"* **press 2**
 - *"To enter another SSN"* **press star (*)**
3. The Pharmacy Prescriptions menu will ask:
 - *"To refill a prescription"* **press 1**
 - *"To check on a prescription"* **press 2**
 - *"To speak with a pharmacist"* **press 8**
4. The Refill a Prescription menu will ask:
 - ***"Enter the prescription number you want filled then press pound (#)."***
 - See above to locate your prescription number.
5. After you enter the prescription number, the reply will be either:
 - "Not on file" or
 - "Is refillable and will be mailed within 2 to 4 days"
6. If you get a ***"Not on file"*** response, either there is no refill on the prescription you are attempting to refill or the number was not entered correctly. If you know there is an available refill on the particular prescription, then re-enter the number. If you get another ***"not on file"*** response, then when the recording offers you the option to enter another social security number; re-enter you SSN. At the next prompt follow the instructions to the Pharmacy Prescription menu and ***press 8, to speak with a pharmacist.***
7. If you get the ***"Is refillable and will be mailed within 2 to 4 days"*** response; you should receive it within 5 to 10 days (or it will give you a date around when it will be sent).
8. You will receive a computer copy of each refillable prescription. Please use the prescription refills by phone system, or sign and mail the refill slip to the pharmacy,

or bring the refill slip to the pharmacy to be processed.

9. We have a toll free number for customers outside the local calling area: 1-800-290-6172. choose option #3 and follow the steps listed for the local phone number (610-380-4357).
10. If the number is busy, please call after 4:30 p.m.
11. If sending a check for co-pay, make checks payable to: **Department of Veterans Affairs.**
12. Mail payments to:

Department of Veterans Affairs

c/o Agent Cashier (04D)

1400 Black Horse Hill Road

Coatesville, PA 19320-2097

Internet Refill

Prescriptions may also be filled online using VA's [My HealthVet](#) program. You will need a user ID and password to log in. If you do not have one, you can easily get one by [creating your personal profile](#).

Drug Information

Please visit [My HealthVet](#) for information about any prescription you may be taking.

Hours of Operations

Outpatient Pharmacy

Monday - Friday 8:30 a.m. - 5:00 p.m.

Inpatient Pharmacy (inpatient hospitalized Veterans only)

Open 24 hours a day, 7 days a week, 365 days a year.

Pharmacy Administration Office

Monday - Friday 8:00 a.m. - 4:30 p.m.

All of the above services, *except* for the inpatient pharmacy, are closed on all federal holidays.

*Above source from <http://www.coatesville.va.gov/services/pharmacy.asp>; 6/2010

CVAMC: PRIMARY CARE PROGRAM

About the Program: Located in Building 2, the Coatesville Medical Center's Primary Care Service Line offers an extensive range of treatment modalities with emphasis on health care prevention. Our primary care physicians are internationally recognized for breakthrough research in a number of primary care areas. For additional information please call: (610) 384-7711 extension 4239. Out of area please dial 1-800-290-6172.

Mission Statement: Our mission here at CVAMC is to improve the health of our Veterans by providing coordinated, team based medical treatment.

Programs Offered: Contact your primary care physician if you need any of these or other services:

- Health Promotion and Disease Prevention
- Management of Acute and Chronic Medical Conditions
- Urgent Care/Follow-up Care
- Referrals for Specialty and Other Levels of Care
- Specialty Clinics
- Patient and Care Giver Education
- Special Medical Examinations
 - POW
 - Gulf War Veterans
 - Compensation and Pension

Specialty Programs Include:

- Golden Memory Clinic
- Infectious Disease
- Neurology
- Optometry
- Orthopedics
- Pulmonary
- Podiatry
- Urology
- Women Veteran's Healthcare

CVAMC GOLDEN MEMORY CLINIC

Named for Dr. Gregory T. Golden, former chief of neurology research and development at Coatesville VA Medical Center, the clinic serves outpatients who may have Alzheimer's disease, dementia, memory loss, and other types of cognitive impairment. The clinic offers assessment, evaluation, treatment, and support services to veterans. We also offer educational and emotional support to caregivers.

Our Golden Memory Clinic offers the following services:

- Outpatient Care
- Testing and Evaluation
- Treatment and Support Services
- Medication and Nutrition Management Education
- Caregiver Safety Education
- Referral to Respite Care
- Annual Caregiver Conference

For more information about our Golden Memory Clinic, call (610) 384-7711 extension 4888.

*Above source directly from:

<http://www.coatesville.va.gov/services/primary.asp>; 6/2010;

http://www.coatesville.va.gov/services/GeriaticsExtendedCare/The_Golden_Memory_Clinic.asp; Source: Information on Geriatric & Extended Care Programs via Director, Denise O'Donnell and Social Work Supervisor for GEC/Primary Care, Trapeta Mayson ; verified 12/2010

CVAMC: WOMEN'S HEALTH SERVICES

About the Program: Women Veterans are eligible for a variety of mental health and medical services, including gender specific care. Coatesville VA Medical Center operates the Women's Health Clinic, located on the second floor of Building 2.

During clinic hours, the Women's Health Clinic and waiting room is reserved especially for women Veterans and others who may accompany her to an appointment. Exams are conducted with privacy in mind, to help women Veterans feel comfortable and at ease.

The **Women's Health Clinic team** consists of:

- Internist
- Nurse Practitioner
- Nurse
- Social Worker
- Clerk

Health services available within the Women's Health Clinic include:

- Pap tests
- Clinical breast exams
- Pelvic exams
- STD treatment and counseling
- Birth control
- General Primary Care Services
- Osteoporosis screening
- Gardasil vaccination

Referrals are made from the clinic for:

- Mammograms
- Maternity care
- Evaluation and treatment of gynecological conditions
- Evaluation and treatment of breast cancer
- Infertility evaluation and treatment (except for in-vitro fertilization)

Our Women's Health Clinic has a variety of **Patient Health Educational Materials**, specifically for women. Topics include (but are not limited to):

- Birth control facts
- Pap Tests/cervical cancer
- Mammograms/breast cancer
- Sexually transmitted diseases
- Cardiac health in women
- Domestic violence
- Alcoholism in women
- Urinary Tract Infections
- Facts about smoking for women
- Depression in women

CVAMC: WOMEN'S HEALTH SERVICES

Our caring Women's Health Team is also available to answer your specific health questions during your appointment.

To schedule an appointment, please contact the Women's Health clerk at (610) 384-7711 x3371. Women's Health Clinic is currently offered on Tuesdays and Thursdays; there is a walk-in clinic on Wednesdays.

The health benefits advisor at (610) 384-7711 x 5034, or 1 (800) 290-6172 can answer your questions about eligibility for services and benefits.

The women Veterans' program manager (610) 384-7711 x3820 can be contacted for more information about services available to women Veterans.

*Source: Women's Health Program info/Women Veterans program manager, K. Madrigal, 6/2010

COMMUNITY DENTAL RESOURCES

Chester County Community Dental Center

744 East Lincoln Highway, Suite 120

Coatesville, PA 19320

610-383—3888

www.chescodental.org

Hours — Monday-Thurs 9-5 pm

Fees — sliding scale

Area Served — Chester county

Dr. Okumu

1131 Olive Street

Coatesville, PA 19320

610-466-9545

Mon, Wed, Fri 9-5; Sun 10-2

Accepts Medical Assistance

ChesPenn Health Services – West Side

2602 West 9th Street

Chester, PA 19013

(610) 497-2900

Hours: Monday through Thursday, 8:30 a.m. to 5:30 p.m. and Friday, 8 a.m. to 1:00 p.m.

Services: With limited services

Patient Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: Southeastern Delaware County

ChesPenn Health Services – East Side

125 East 9th Street

Chester, PA 19013

(610) 874-6231

Hours: Monday through Thursday, 8 a.m. to 5:30 p.m. and Friday, 8 a.m. - 1:30 p.m.

Services: General dentistry, with limited services in oral surgery, orthodontics, periodontics, endodontics and prosthodontics

Patient Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment methods.

Area Served: Southeastern Delaware County

Contact: Dr. Nancy Koshetar, Dental Director, (610) 497-2900

Clinic of Temple University Kornberg School of Dentistry

3223 North Broad Street

Philadelphia, PA 19140

(215) 707-2900

Hours: Monday through Friday, 8:30 a.m. to 4:30 p.m., emergencies must register at 6 a.m. and will be seen on a first-come, first-served basis.

Services — All. Please note that appointments typically last two to three hours because all procedures must be carefully checked by the faculty supervisor.

Patient Eligibility — Care will be provided to anyone in need.

Fees: Accepts Medical Assistance; a reduced-fee schedule is available for the uninsured; emergency services range between \$26-\$95; patients 65 and older are eligible to receive a senior citizen discount

Area Served: Philadelphia

Contact: To make an appointment call (215) 707-2900. To speak with a patient representative call (215) 707-2880.

Website: www.temple.edu/dentistry

Community Volunteers in Medicine (CVIM)

300B Lawrence Drive

West Chester, PA 19380

(610) 836-5990

Hours: Monday, 8:30 a.m. – 7:00 p.m. and Tuesday through Friday, 8:30 a.m. - 4:00 p.m., by appointment only

Services: General dentistry, including cleanings, sealants, fillings and extractions

Patient Eligibility: Individuals who reside or work in Chester County who are without dental insurance and financially qualify

Fees: Free

Area Served: Chester County

Contact: Alberta D. Landis, Vice President Dental Services, (610) 836-5990

Website: www.cvim.org

Delaware Valley Community Health, Inc. — Fairmount Primary Care Center

1412 Fairmount Avenue

Philadelphia, PA 19130

(215) 684-5349

Hours: Monday through Friday, 8 a.m. – 5 p.m.

Services: General dentistry, periodontics, endodontics and prosthodontics

Patient Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: North and northcentral Philadelphia, Norristown 610-278-7787

Contact: Patricia Deitch, Executive Director, (215) 235-9600

Website: www.dvch.org

Delaware Valley Community Health, Inc. — Maria de los Santos Health Center

452 West Allegheny

Philadelphia, PA 19133

(215) 291-2509

Hours: Monday through Friday, 8 a.m. - 5 p.m.

Services: General dentistry, periodontics, endodontics and prosthodontics

Patient Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: North and northcentral Philadelphia

Contact: Patricia Deitch, Executive Director, (215) 235-9600

Website: www.dvch.org

Donated Dental Services — Southeastern Pennsylvania

P.O. Box 5025

Harrisburg, PA 17110

(717) 238-8721

(717) 238-8343 fax

(800) 716-8721

Hours: By appointment only

Services: Major dental treatment, including oral surgery, periodontics, orthodontics, endodontics, prosthodontics

Patient Eligibility: Applicants must be disabled or elderly (receiving SSI, SSDI or SSA). In addition, applicants need to meet financial guidelines, have no dental insurance and have a major dental need. Children with chronic illnesses, emotional issues, developmental delays or learning issues also may be eligible for the program.

Fees: Free

Area Served: Adams, Berks, Bucks, Carbon, Chester, Cumberland, Dauphin, Delaware, Franklin, Fulton, Lancaster, Lebanon, Lehigh, Monroe, Montgomery, Northampton, Perry, Philadelphia, Schuylkill and York counties. Please check the [DDS website](http://www.ddsweb.org) to see if applications are currently being accepted in your area.

Contact: Jennifer Gillette, (717) 238-8721

Website: www.nfdh.org

Greater Philadelphia Health Action, Inc. — Frankford Avenue Health Center

4510 Frankford Avenue

Philadelphia, PA 19124

(215) 535-1990

Hours: Monday through Friday, 8:30 a.m. – 5 p.m.

Services: General dentistry

Patient Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: Philadelphia

Contact: Viola Owens, Dental Operations Manager, (215) 229-1390

Website: www.gphainc.org

Greater Philadelphia Health Action, Inc. - Snyder Dental Center

640 Snyder Ave Dental Center

Philadelphia, PA 19148

(215) 334-4900

Hours: Monday through Friday, 8:30 a.m. – 5 p.m. and every other Saturday, 8:30 a.m. – 12 p.m.

Services: General dentistry

Patient Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: Philadelphia

Contact: Viola Owens, Dental Operations Manager, (215) 229-1390

Website: www.gphainc.org

Greater Philadelphia Health Action, Inc. — Wilson Park Medical Center

2520 Snyder Ave

Philadelphia, PA 19145

(215) 755-6866

Hours: Monday through Friday, 8:30 a.m. – 5 p.m.

Services: General dentistry

Patient Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: Philadelphia

Contact: Viola Owens, Dental Operations Manager, (215) 229-1390

Website: www.gphainc.org

HealthLink Medical Center

1775 Street Road

Southampton, PA 18966

(215) 364-4247

Hours: Monday through Friday **by appointment only**

Services: Primary dental care, including, fillings, extractions and X-rays

Patient Eligibility: Employed adult residents of Montgomery or Bucks counties without health and dental insurance and whose earnings fall within 200 percent of the Federal Poverty Guidelines

Fees: Free

Area Served: Montgomery and Bucks counties

Contact: May Obien, Executive Director, (215) 364-4247

Website: www.healthlinkmedical.org

Manor Dental Health Center

700 Fox Chase Rd

Jenkintown, PA 19046

(215) 887-7617

Hours: Monday, 9 a.m. - 9 p.m., Tuesday, 9 a.m. - 5 p.m., Wednesday, 2 p.m. - 9 p.m. and Friday, 9 a.m. - 4 p.m.

Services: General dentistry; **Please note that student treatment will take longer because student procedures are checked by the dental faculty.**

Patient Eligibility: Care will be provided to anyone in need.

Fees: A reduced-fee schedule is available, contact the center for information on accepted insurance plans or other payment options.

Area Served: Bucks, Montgomery and Philadelphia counties

Contact: Patient Representative, (215) 887-7617

Website: www.manor.edu

Montgomery County Community College Dental Hygiene Clinic

Science Center 211

340 DeKalb Pike

Blue Bell, PA 19422

(215) 641-6483

Hours: By appointment only, September through May

Services: Exams, cleaning, X-rays and sealants

Patient Eligibility: Care will be provided to anyone in need.

Fees: \$5-\$15 depending on service provided

Area Served: All counties

Contact: Clinic coordinator at (215) 641-6483

Phoenixville Health Care Access Foundation

723 Wheatland St. Suite 2C

Phoenixville, PA 19460

(877) 765-0477 (toll-free)

Hours: Monday through Friday, 9 a.m. - 4:30 p.m., **appointments preferred**

Services: Cleanings, exams, sealants, fillings, and extractions

Patient Eligibility: All ages, must meet financial guidelines

Fees: A \$5 co-payment for child; co-payment for adults is based on ability to pay.

Area Served: Parts of Chester and Montgomery counties, including Charlestown Twp., East Coventry Twp., East Nantmeal Twp., East Pikeland Twp., East Vincent Twp., North Coventry Twp., Phoenixville Borough, Schuylkill Twp., Spring City Borough, South Coventry Twp., West Pikeland Twp., West Vincent Twp., Collegeville Borough, Limerick Twp., Royersford Borough, Trappe Borough, Lower Pottsgrove Twp., Lower Providence Twp. and Upper Providence Twp.

Contact: Tracy Shantz, Program Director, (610) 935-3165

Website: www.phcafoundation.org

Quality Community Health Care, Inc. - Vaux Family Health Center

2300 West Masters Street

Philadelphia, PA 19132

(215) 236-8289

Hours: Monday, 8:30 a.m. – 4:30 p.m., Tuesday, 8:30 a.m. – 4:30 p.m. and Wednesday, 12 p.m. – 8 p.m.

Services: General dentistry

Patient Eligibility: Care will be provided to anyone in need

Fees: Contact the center for information on accepted insurance plans or other payment options

Area Served: Philadelphia

Contact: Marcella E. Lingham, EdD, Executive Director, (215) 227-0300

Sacred Heart Hospital Dental Center

Sigal Center

450 W. Chew St

Allentown, PA 18102

(610) 776-4802

Hours: Monday through Friday, 8 a.m. – 4 p.m., **by appointment only**

Services: All dental procedures except for orthodontics

Patient Eligibility: No criteria

Fees: Accepts Medical Assistance and some private insurances; financial arrangements are available for the uninsured.

Area Served: Lehigh and surrounding counties

Contact: Robert Delie, Program Director, (610) 776-4802

The Abram and Goldie Cohen Dental Programs Center

750 Montgomery Avenue

Bryn Mawr, PA 19010

Phone: (610) 526-6015 or (610) 526-6113

Fax: (610) 526-6182

Hours: Monday and Friday, 8:30 a.m. - 4:30 p.m. and Wednesday, 1:00 p.m. - 5:00 p.m.

Services: Adult and child oral examinations; oral cancer screening; periodontal and restorative charting; X-rays, if indicated; teeth cleaning (prophylaxis); fluoride treatments; preventive oral health instruction and home-care aids; dental sealants; and dental nutritional counseling

Patient Eligibility: None

Fees: Fees start at \$20 for children and \$30 for adults. All adults ages 55 and older can receive dental health services for \$10.

Area Served: Anyone in need

Contact: Theresa Sims, Clinic Manager, (610) 526-6015

Website: www.harcum.edu

University of Pennsylvania School of Dental Medicine Dental Clinic

240 South 40th Street

Philadelphia, PA 19104

(215) 898-8965

Hours: Monday through Friday, 8:00 a.m. – 4:00 p.m.

Services: All; please note that student treatment will take longer because faculty members must monitor each procedure.

Patient Eligibility: Care will be provided to anyone in need.

Fees: Accepts Medical Assistance, reduced-fee schedule for the uninsured depending on provider level (dental students have lower fees than faculty dentists)

Area Served: Philadelphia

Contact: Joan Gluch, Pediatric Dentistry Support, (215) 898-8429

Website: www.dental.upenn.edu

*Source: <http://www.padental.org> ; verified via Francis Green & Suzanne Moser, 9/2010.

HOSPITALS

| <u>HOSPITALS</u> | <u>PHONE NUMBER#</u> | <u>LOCATION</u> |
|--------------------------------|-----------------------------|------------------------|
| Brandywine Hospital | 610-383-8000 | Coatesville |
| Coatesville VA Medical Center | 610-384-7711 | Coatesville |
| Paoli Hospital | 610-648-1000 | Paoli |
| Bryn Mawr Hospital | 610-526-3000 | Bryn Mawr |
| Phoenixville Hospital | 610-983-1000 | Phoenixville |
| Chester County Hospital | 610-431-5000 | West Chester |
| Jennersville Regional Hospital | 610-869-1000 | West Grove |

*Verified via Ms Hall; 6/2010